URSZULA ROOT

University of Pennsylvania | Philosophy, Politics and Economics Student |Legal Studies & History minor

CONTACT

510-325-0081
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Berkeley, CA

EDUCATION

University of Pennsylvania
2025 - 2029
Philosophy, Politics & Economics (PPE)

AWARDS & CERTIFICATION

Future Proof with AI Certificate
Harvard Business School | 2026

AI Essentials Specialization Certificate
Google |2026

Bay Area Athlete of the Week

First Aid Certified |National CPR Foundation

SKILLS

Technical: Advanced prompt engineering; agentic AI, LLM, CLI, Anthropic Claude Code & Cowork.

Analytic & Research: Behavioral economics, systems thinking, data literacy socio-political analysis

Operations and Logistics: Stakeholder coordination, resource management, database navigation, logistics

Interpersonal: Cross-functional collaboration, negotiation, strategic communication, public outreach

PROFILE

University of Pennsylvania PPE student with a focus on Behavioral Economics and AI Strategy. Certified by Harvard Business School and Google in generative AI workflows. Proven track record in managing complex logistics and inter-institutional coordination within high-volume environments. Committed to leveraging data literacy and strategic communication to drive operational efficiency.

RELEVANT EXPERIENCE

VAN PELT INTERLIBRARY LOANS
University of Pennsylvania

August 2025 - Present

- Deliver high-quality patron support, for the University's interlibrary loan system. Problem solved to manage loan status, shipping timelines, and database searches.
- Optimize circulation workflows ensuring the secure handling and efficient distribution of academic media across a global network of partner institutions.
- Promote inter-institutional resource sharing by coordinating with universities to ensure data accuracy across shared networks and fulfill book and media requests.

HOME-DELIVERED GROCERIES

San Francisco Marin Food Bank
September 2020 - July 2025

Worked with a door to door outreach program with over 400 households in San Francisco to address barriers to food bank access through targeted outreach. We improved food bank service utalization by 65%.